

Supplemental Bulletin No. 1 09 December 2022

Selection of Fulfillers for the Provision of Microsoft Software and Licenses for Government Agencies and Academic Institutions

This supplemental Bulletin No. 1 is being issued to clarify and/or amend certain provisions on the Selection Documents for this Project, considering the issues raised and clarifications made by the interested Fulfillers during the Pre-Selection Conference held on 09 December 2022 at 10:00 A.M.; and to respond to the Fulfillers' written queries received on the same day.

A. AMENDMENT/S

REFERENCE	BASIS FOR AMENDMENT/ INCLUSIONS
Section III. Terms of Reference V. Warranty and Support Services	
General Support:	
The Consignor shall have available support <i>vis-a-vis</i> the requirements of the end-user agency for the delivery and online support for the installation of purchased MS Software and Licenses. All MS Software and Licenses shall be guaranteed against defects or errors for the duration of the subscription period. Assistance for the repairs, reprogram, or re-installation shall be provided by the Consignor within 24 hours (response time) upon receipt of the notification by the end-user agency for online and onsite support at no additional charge.	To amend the requirement in the Terms of Reference.
 Marketing Support: a. The Consignor shall conduct a minimum of one (1) face-to-face roadshow per semester for the four (4) geographical areas (NCR, Luzon, Visayas, Mindanao), or a total of eight (8) roadshows a year for PS-DBM customers; four (4) out of the eight (8) roadshows may be conducted through an online video conference; 	
b. The Consignor shall conduct a minimum of one (1) face-to-face Technology Update session per quarter, or a total of four (4) sessions in a year for PS-DBM customers; two (2) out of the four (4) sessions may be conducted through an on-line video conference;	To amend the requirement in the Terms of Reference.
c. The Consignor shall conduct a minimum of six (6) face-to-face Customer Immersion Experience (CIE) sessions per quarter, or a total of twenty-four (24) sessions in a year for PS-DBM customers; twelve (12) out of the twenty four (24) sessions may be conducted through an online video conference	

Operational Support:

The Consignor shall assign one (1) <u>full-time</u> <u>on-call</u> Sales Operations resource that will qualify, track, and close all sales orders once the documents of the ordering client agency arrive at PS-DBM.

To amend the requirement in the Terms of Reference.

Section I. Request for Proposals

XXX

2. The schedule of the selection proceedings activities is as follows:

XXX

Deadline for Submission and Opening of Proposals

12 December 2022, 10:00

02:00 P.M.

To give ample time for the Fulfillers to prepare their proposals.

Section IV. Checklist of Technical and Financial Documents

Annex "J". Consignment Contract

ARTICLE 6 DELIVERY PERIOD

- 6.1 The **CONSIGNOR** shall have a period of thirty (30) calendar days upon receipt of the Order Form/s to deliver and/or **assist in the** install**ation of** the ordered MS Software and Licenses to the enduser agency.
- installation of the ordered MS Software and Licenses to the enduser agency within the period specified, inclusive of duly granted time extensions, PS-DBM shall deduct from the remittance proceeds, as liquidated damages, the applicable rate of one tenth (1/10) of one percent (1%) of the price of ordered MS Software and Licenses, per Order Form, for every day of delay until actual delivery and/or assistance in the installation.

XXX

To amend the terms and requirements during the contract implementation.

Please see Appendix "A" for the revised Consignment Contract form.

ARTICLE 7 REMITTANCE OF COLLECTIONS

XXX

7.2. Remittance shall be made promptly by PS-DBM within sixty (60) calendar days after submission of the Statement of Account by the CONSIGNOR and confirmation of the delivery and/or assistance in the installation of MS Software and Licenses by the concerned end-user agency.

XXX

ARTICLE 8 RIGHTS AND RESPONSIBILITIES

8.1. PS-DBM shall designate a dedicated workspace and shall provide for the needed facilities and resources to the representative/s of the CONSIGNOR, who shall receive the Order Forms issued pursuant to this Contract and shall act as the account manager for the delivery and <u>assistance in the</u> installation of MS Software and Licenses.

XXX

8.4 The **CONSIGNOR** shall be responsible for the provision, <u>and</u> delivery <u>of the MS Software and Licenses</u>, <u>and shall have</u> <u>available support for the</u> installation, and configuration of the <u>same</u>. <u>MS Software and Licenses to the end-user agencies</u>.

XXX

8.8. The **obligation** for the warranty, as stated in the Terms of Reference, shall be covered by retention money in an amount equivalent to one percent (1%) of every remittance collections. The retention money shall only be released after the lapse of the three (3) month period from actual delivery and/or **assistance in the** installation; provided, however, that the delivered MS Software and Licenses are free from defects, and all the conditions imposed under this Contract have been fully met.

B. CLARIFICATIONS/REQUESTS

ITEM NO.	REFERENCE	CONCERN/REQUEST	CLARIFICATION / RESOLUTION
1.	Section III. Terms of Reference II. Scope Agreement	Request to consider including the Open Value in the contract aside from the existing Open Value Subscription	The current requirement is maintained
2.	Section III. Terms of Reference V. Warranty and Support Services General Support	Request to consider changing the statement into: The Consignor shall have available support vis-a-vis the requirements of the end-user agency for the supply and delivery with offsite assistance of	Please refer to the above amendment.

		purchased MS Software and Licenses.	
		All MS Software and Licenses shall be guaranteed against defects or errors for the duration of the subscription period. Assistance for the repairs, re-program (escalate to Microsoft), or re-installation shall be provided by the Consignor within 24 hours (response time) upon receipt of the notification by the end-user agency for online and onsite support at no additional charge.	
3.	Section III. Terms of Reference V. Warranty and Support Services General Support	Clarify whether the 24 hours period refer to the response time or resolution time.	Please refer to the above amendment.
4.	Section III. Terms of Reference V. Warranty and Support Services Marketing Support	Request to consider changing the requirement for items a, b, and c into hybrid modality instead of face-face.	Please refer to the above amendment.
5.	Section III. Terms of Reference V. Warranty and Support Services Operational Support	Clarify whether full-time sales operations would be required to be physically present in the PS-DBM.	Please refer to the above amendment.
6.	Section III. Terms of Reference V. Warranty and Support Services General Support	Request to consider that if the offsite support is not sufficient to address the need of the government agencies, an add on quote or cost for such incidents that will be used for service cost, travel and accommodation expense to cover the support expenses.	The current requirement is maintained
7.	Section I. Request for Proposal Clause 2	Request to extend the deadline for submission of proposals from December 12, 2022 to December 13, 2022.	The deadline for submission of proposals is moved from 10:00 A.M. to 02:00 P.M. of December 12, 2022.

The current requirement is maintained	In line with the remittance of payment to the consignor, we would like to inquire if this requirement will be relaxed? From our previous contract with PS-DBM, our terms of payment is 15 calendar days, however we were able to collect with a minimum to 45-90++ days. It will be very challenging since peso depreciation is very volatile.	Consignment Contract Annex "J"	8.
Please refer to the above amendment.	We would like to inquire if the installation and configuration will still be part of your requirement since these activities will require additional cost to consignor and will be very challenging in complying to the delivery term.	Consignment Contract Annex "J"	9.
The current requirement is maintained.	Is the net margin percentage still negotiable? It is a very thin margin to operate smoothly and effectively considering how large the PS-DBM government market?	Section II. Instructions to Fulfillers Clause 10.4	10.
Please submit a formal letter requesting for the withdrawal or pull-out of the previously submitted proposal.	Request to withdraw or pull-out the previous bidding documents that's has been submitted.	Others	11.

All other related provisions in the Selection Documents that may be affected by these amendments are likewise deemed amended to conform to this Supplemental Bulletin.

Amendments made herein shall be considered an integral part of the Selection Documents.



For the purpose of this Bulletin and for better understanding of its contents, the following rules shall apply: (a) Double Strike out – denotes deletion; (b) <u>Underline</u> – denotes inclusion or new item/requirement; and "xxx" – denotes separation of phrase/s being amended from the rest of the main text.

APPENDIX "A"

Annex "J"

CONSIGNMENT CONTRACT

KNOW ALL MEN BY THESE PRESENTS:

This Consignment Contract ("Contract") made and entered into by and between:

PROCUREMENT SERVICE-DEPARTMENT OF BUDGET AND MANAGEMENT, a government agency created by virtue of Letter of Instructions No. 755 dated 18 October 1978 with office address at PS Complex, Cristobal Street, Paco, Manila, represented by its Executive Director V, Dennis S. Santiago, hereinafter referred to as "PS-DBM / CONSIGNEE";

			-and-				
		, an e	entity duly	organi	ized and exis	sting under	the
laws of the	Republic of the	Philippine	es and a _			Partne	er of
	Philippines,	Inc.,		its	principal	office	at,
					to as "F	ULFILLE	R /
CONSIGN	OR";						
			-and-				

PS-DBM and the Fulfiller are collectively referred to as "PARTIES" to this Contract.

WITNESSETH THAT:

WHEREAS, PS-DBM and Microsoft Philippines, Inc. entered into a Memorandum of Agreement for the provision of Microsoft Licenses, Software, and Subscription Services (MS Software and Licenses) for National Government Agencies, Government Financial Institutions, Government-Owned and Controlled Corporations, State Universities and Colleges, and Local Government Units ("Government Agencies");

WHEREAS, PS-DBM invited all Microsoft certified and authorized domestic Licensing Solution Provider (LSPs) and Volume Licensing Distributor (VLDs) to participate in the selection process;

WHEREAS, after the conduct of the selection process,, a
domestic partner of Microsoft and authorized provider of MS Software and Licenses classified as
LSP/VLD, was determined to have submitted the lowest LSP/VLD proposal;
WHEREAS, the Notice to Execute Consignment Contract was issued to on;
NOW, THEREFORE, for and in consideration of the foregoing premises, the parties
hereby mutually stipulate and agree as follows;

ARTICLE 1 DURATION OF THE CONTRACT

- 1.1. The duration of this Contract shall be for two (2) years from the date of execution. Upon expiration of the period, the terms of this Contract shall not be automatically extended or renewed unless otherwise agreed in writing by the parties hereto.
- 1.2. Notwithstanding any provisions in this Contract to the contrary, any party may cause the pre-termination of this Contract by furnishing the other party a written notice at least two (2) months prior to the date of termination.
- 1.3. Termination of this Contract shall not affect any existing licensing agreement for Microsoft Software and Licenses entered into between Government Agencies and the applicable Microsoft Entity ("Licensing Agreement(s)") subject to the said parties' adherence to the terms and conditions of Licensing Agreement.
- 1.4. In case the **CONSIGNOR** causes the early termination of this Contract, the **CONSIGNOR** shall serve all remaining Order Forms submitted within the abovementioned two (2) month period until the date of effectivity of the termination.

ARTICLE 2 SCOPE AND COVERAGE OF THE CONTRACT

2.1. This Contract shall cover the Consignment of MS Software and Licenses, listed in the Electronic Catalogue in accordance with GPPB Resolution No. 11-2019, between PS-DBM and the CONSIGNOR.

ARTICLE 3 OWNERSHIP

3.1 Use rights and ownership of MS Software and Licenses covered by this Contract shall be subject to the terms of the applicable Licensing Agreement. **PS-DBM** hereby acknowledges that it takes possession of the consigned MS Software and Licenses only on a consignment basis and it does not acquire any property right or security interest in such consigned MS Software and Licenses.

ARTICLE 4 PRICES

- 4.1. The price for the MS Software and Licenses shall be in accordance with the proposal/offer submitted to and approved by PS-DBM. The net margin percentage committed for this arrangement by the CONSIGNOR is attached hereto as Annex "A" and made an integral part of this Contract.
- 4.2. The **CONSIGNOR** shall obtain the government price list for MS Software and Licenses from Microsoft Corporation, on a monthly basis. The price list issued by the **CONSIGNOR**, which is understood to be inclusive of the net margin percentage, taxes and other applicable incidental costs, shall be made available to **PS-DBM** at the beginning of each month. The prices of MS Software and Licenses shall be based on the monthly pricing scheme of Microsoft Corporation converted at US Dollar Philippines Peso exchange rate at the last working day of the immediately preceding month. Requisitions shall be made through an Order Form to be issued by **PS-DBM** and shall bear the prices indicated in the **CONSIGNOR'S** price list as revised on a monthly basis.
- 4.3. For purposes of foreign currency exchange in this Contract, the conversion rates posted in the website of the Bangko Sentral ng Pilipinas, as described in the immediately preceding section, shall be made as the official reference.
- 4.4. The net margin percentage quoted by the **CONSIGNOR** shall be fixed for the duration of this Consignment Contract and shall not be subject to variation or percentage escalation.
- 4.5. The **CONSIGNOR** shall pay a service fee equivalent to four percent (4%) based on the **CONSIGNOR**'s net buy price from Microsoft, exclusive of taxes, for each and every purchase made by end-user agencies.
- 4.6. The prices being provided to **PS-DBM** for the MS Software and Licenses are guaranteed by the **CONSIGNOR** to be the lowest prices available in the market.

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ARTICLE 5 ISSUANCE OF ORDER FORM/S

- 5.1. **PS-DBM** shall issue Order Form/s based on the quantity of licenses indicated in the Agency Procurement Requests (APRs) for MS Software and Licenses every 15th and 30th of the month or as often as the need arises.
- 5.2. The quantity and data provided in the Order Form/s shall also be the basis of the **CONSIGNOR** in the delivery of the MS Software and Licenses to the concerned government agencies.
- 5.3. For purposes of counting the delivery period, the Order Form/s shall be deemed received by the **CONSIGNOR** as soon as the same is transmitted through electronic mail and the receipt thereof is confirmed by any representative of the **CONSIGNOR** either through electronic mail acknowledgment receipt or verbal confirmation.

ARTICLE 6 DELIVERY PERIOD

- 6.1 The **CONSIGNOR** shall have a period of thirty (30) calendar days upon receipt of the Order Form/s to deliver and/or assist in the installation of the ordered MS Software and Licenses to the end-user agency.
- 6.2 In case the **CONSIGNOR** fails to deliver and/or assist in the installation of the ordered MS Software and Licenses to the end-user agency within the period specified, inclusive of duly granted time extensions, PS-DBM shall deduct from the remittance proceeds, as liquidated damages, the applicable rate of one tenth (1/10) of one percent (1%) of the price of ordered MS Software and Licenses, per Order Form, for every day of delay until actual delivery and/or assistance in the installation.

ARTICLE 7 REMITTANCE OF COLLECTIONS

- 7.1. Remittance of collections for the purchases made by end-user agencies of the consigned MS Software and Licenses shall be made by **PS-DBM** to the **CONSIGNOR**, after submission of its Statement of Account and deducting the 4% service fee, subject to pertinent accounting and auditing rules and regulations.
- 7.2. Remittance shall be made promptly by PS-DBM within sixty (60) calendar days after submission of the Statement of Account by the **CONSIGNOR** and confirmation of the delivery and/or assistance in the installation of MS Software and Licenses by the concerned end-user agency.

7.3. The currency of the proceeds to be remitted to the **CONSIGNOR** under this Contract shall be in Philippine Peso.

ARTICLE 8 RIGHTS AND RESPONSIBILITIES

- 8.1. **PS-DBM** shall designate a dedicated workspace and shall provide for the needed facilities and resources to the representative/s of the **CONSIGNOR**, who shall receive the Order Forms issued pursuant to this Contract and shall act as the account manager for the delivery and assistance in the installation of MS Software and Licenses.
- 8.2 The **CONSIGNOR** shall guarantee that the Licensing Service Agreement (LSA) to be issued to and signed by end-user agencies shall be the prescribed LSA of Microsoft Corporation.
- 8.3 The **CONSIGNOR** shall allow Microsoft Philippines, Inc. to provide to **PS-DBM** the government price list for MS Software and Licenses to enable PS-DBM to verify if the base price used during the consignment period is consistent with the Microsoft Corporation provided government price list.
- 8.4 The **CONSIGNOR** shall be responsible for the provision, and delivery of the MS Software and Licenses, and shall have available support for the installation, and configuration of the same.
- 8.5 **PS-DBM** shall be responsible for the verification and checking of the loading and installation of the ordered MS Software and Licenses to the end-user agencies.
- 8.6. The **CONSIGNOR** shall provide technical support and solutions to client agencies in all regions throughout the duration of the subscription pursuant to Section III. Terms of Reference.
- 8.7. The **CONSIGNOR** warrants faithful compliance with the obligations set forth in this Contract, including the provisions in the Selection Documents and Supplemental Bulletins, if any.
- 8.8. The **obligation** for the warranty, as stated in the Terms of Reference, shall be covered by retention money in an amount equivalent to one percent (1%) of every remittance collections. The retention money shall only be released after the lapse of the three (3) month period from actual delivery and/or assistance in the installation; provided, however, that the delivered MS Software and Licenses are free from defects, and all the conditions imposed under this Contract have been fully met.

8.9. The **CONSIGNOR** shall not assign any of their rights, or delegate the performance of any of the obligations or duties hereunder, without the prior written consent of **PS-DBM**; and any attempt or act by the **CONSIGNOR** to assign, transfer, and subcontract any rights, duties, or obligations arising under this Contract shall be void and of no force and effect.

ARTICLE 9 MISCELLANEOUS PROVISIONS

- 9.1. This Contract shall be governed by the applicable laws of the Republic of the Philippines.
- 9.2 The provisions in the Selection Documents and Supplemental Bulletin, if any, shall be deemed incorporated to this Contract and made an integral part thereof.

ARTICLE 10 ARBITRATION

10.1. The Parties shall, as often as practicable, mutually consult with each other with respect to the performance of their respective obligations under this Contract. The Parties shall exert their best efforts to properly resolve any differences or disagreement with respect to any dispute that may arise in connection with this Contract. All disputes under this Contract shall be settled by arbitration pursuant to the provisions of Alternative Dispute Resolution under Republic Act No. 9285. Arbitration may be commenced at any time by any party hereto giving written notice to the other party to a dispute that such dispute has been referred to arbitration. Any award rendered by the arbitrator shall be conclusive and binding upon the parties hereto. However, if such agreements or differences persist despite efforts of the parties to settle the same, it is mutually agreed that the dispute shall be resolved, exclusively, by the appropriate courts of the City of Manila.

ARTICLE 11 SEVERABILITY

11.1 If any provision or part of this Contract shall be held to be illegal, invalid, or unenforceable, such provisions shall be fully severable, and this Contract shall be construed and enforced as if such illegal, invalid or unenforceable provision had never been part of this Contract; and, the remaining provisions of this Contract shall remain in full force and effect.

	.OF, the parties have hereunto affixed their signatures this day of, Philippines.
PROCUREMENT SI	ERVICE-DEPARTMENT OF BUDGET AND MANAGEMENT (PS
	DBM)
Au	thorized Representative,
	SIGNED IN THE PRESENCE OF:

ACKNOWLEDGMENT

) S.S.			
			, this day of tive identifications, to wi		_ appeared
Name		Competent Evido	ence of Identity and Val	idity Date	
			ersons who executed and		
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